



Bontebok Limeworks (Pty) Ltd t/a P & B Lime Works  
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## QUALITY POLICY

Bontebok Limeworks (Pty) Ltd aims to become the **preferred supplier of lime products in Southern Africa**. To achieve this goal, we will implement a quality management system and ensure continual improvement of the system in order to satisfy the needs of our customers.

To reach our goal the following quality objectives have to be met:

### 1. Quality Products

Strive to manufacture products which conform to quality standards and meet customers' expectations and all statutory and regulatory requirements.

### 2. Outstanding Service

Strive to provide outstanding customer service with regards to product enquiries and after sales support.

### 3. Profit

Strive to maximise profit while producing high quality products and conforming to customer expectations.

### 4. Skills Development

Strive to continually improve the skills level of personnel.

### 5. Ethical Conduct

All employees should strive to adhere to the principles of integrity, accountability, responsibility and respect while performing their daily tasks and during interaction with colleagues, customers and suppliers.

### 6. Legal Compliance

All employees must adhere to the requirements of applicable legislation.

### 7. Risk Approach

Follow a risk based approach in the general management of all facets of the Company.

### 8. Maintain a healthy and safe working environment

Management and employees must adhere to health, safety and environmental rules and will not forfeit safety in order to increase production.